

Refocusing Government



The *Refocusing Government* strategic initiative will improve the effectiveness and efficiency of government operations.

This initiative includes six action areas:

- Conduct Program Review
- Change the GNWT's Approach to Infrastructure
- Strengthen Service Delivery
- Manage the Cost of Government
- Improve Human Resource Management

A key element of this initiative is the establishment of a Program Review Office that will be tasked with ensuring that programs are meeting their objectives and that government resources are used effectively. The office will develop a framework for establishing a disciplined system of performance measurement linked to business planning and budget processes.

To ensure we are getting the most out of our limited resources, we will change our approach to infrastructure planning, acquisition and delivery. We will also increase focus on maintaining the existing stock of infrastructure that the GNWT uses to deliver programs and services.

Meeting our goals as a government will require efforts to ensure that all our programs and services are organized to support our priorities, while continuing to meet the needs of NWT residents. We take steps to improve service delivery at the community and regional level including implementing structural change to boards and agencies.

We will also continue to identify cross government changes that will improve how we do business and manage our costs. These changes might include implementing shared service models, organizational re-structuring, and altering our approach to purchasing services such as air travel.

Planned actions for this initiative also include strengthening human resource recruitment and retention activities and efforts to stabilize the NGO sector.